

CUSTOMER ANALYTICS

PROJECT

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FOX Entertainment partnered with the **WCA Analytics Accelerator** to analyze data from marketing campaigns for TV shows, **aiming to deepen in-house marketing analytics**, advance **predictive modeling capabilities** and **inform promotion strategy** across owned properties (including the FOX broadcast network, FOX Sports and FOX Entertainment digital platforms).

KEY TAKEAWAYS

- NFL premieres have a significant impact on other shows.
- TV shows categorized under the 'drama' genre should premiere after NFL games.
- Paid media provides the most sure-fire return on investment.
- TV shows categorized as 'returning' garnered much higher social media exposure than 'new' TV shows, over the course of a marketing campaign.

Analyzing Non-Viral / Viral Social Media Exposure Which programs are getting the best exposure among audiences & potential audiences?

New or Returning DRAMA NEW 10 COMEDY-ANIMATION RETURNING COMEDY-LIVE ACTION UNSCRIPTED 10 8 103 102 103 104 10 10^{4} 105 FB Non Viral Exposure FB Non Viral Exposure



FOX Entertainment is an American media company that oversees the FOX broadcast network, FOX Alternative Entertainment, Bento Box Entertainment, and Tubi.

"The WCA student team brought fresh and innovative perspectives to campaign analytics at FOX Entertainment. This was a diverse and dynamic collaboration that allowed us to derive actionable insights from complex marketing datasets quickly, over a nineweek period."



Gina Bahremand Vice President, Audience Research FOX Entertainment